

2 YEAR WARRANTY

Warranty Claims...

All claims for parts or labor must be made directly through Falcon Equipment.

All claims should include: model number of the unit, the serial number of the cabinet, proof of purchase, date of installation, and all pertinent information supporting the alleged defect.

In case of compressor replacement under warranty, either compressor or compressor tag must be returned to Falcon Equipment along with above listed information.

Failure to comply with warranty policies will result in voiding claims.

Two-Year Parts & Labor Warranty...

Falcon Equipment warrants all new refrigerated components, the cabinet and all parts, to be free from defects in materials or workmanship, under normal and proper use and maintenance service as specified by Falcon Equipment and upon proper installation* (indoor building only) and start-up in accordance with the instruction packet supplied with each Falcon Equipment unit. Falcon Equipment's obligation under this warranty is limited to a period of two (2) year from the date of original installation or thirty (30) months after shipment date from Falcon Equipment, whichever occurs first.

Any part, covered under this warranty, that are by Falcon Equipment to have been defective within two (2) years of original installation or thirty (30) months after shipment date from manufacturer, whichever occurs first, is limited to the repair or replacement, including labor charges, of defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by Falcon Equipment. This warranty includes travel time not to exceed two hours and mileage not to exceed 50 miles (100 miles round-trip), BUT DOES NOT INCLUDE START UP, TIGHTING LOOSE FITTINGS, MAINTENANCE, CLEANING.

(*Installation in unstable and enclosed area may not be considered as proper installation)

Additional Three-Year Compressor Warranty...

In addition to the two (2) year warranty stated above, Falcon Equipment warrants its hermetically sealed compressor to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of three (3) additional years from the date of original installation, but not to exceed five (5) years and six (6) months after shipment from the manufacturer.

Compressor determined by Falcon Equipment to have been defective within this extended period will, at Falcon Equipment's discretion, be either repaired or replaced with a compressor or compressor parts of similar design and capacity.

The three (3) year extended compressor warranty applies only to hermetically sealed parts of the compressor and does not apply to any other parts or components, including, but not limited to, cabinet, paint finish, temperature control, refrigerant, metering device, driers, motor starting equipment, fan assembly or and other electrical components, etcetera.

What is Not Covered by This Warranty...

Falcon Equipment's sole obligation under this warranty is limited to either repair or replacement of parts, subject to the additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty. NO CONSEQUENTIAL DAMAGES. FALCON EQUIPMENT IS NOT RESPONSIBLE FOR ECONOMIC LOSS; PROFIT LOSS; OR SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSSES, OR DAMAGES ARISING FROM FOOD OR PRODUCT SPOILAGE REGARDLESS OF WHETHER OR NOT THEY RESULT FROM REFRIGERATION FAILURE. INSTALLATION IN MOBILE KITCHENS OR RESIDENTIAL USE, VOIDS ALL WARRANTIES.

WARRANTY IS NOT TRANSFERABLE, this warranty is not assignable and applies only in favor of the original purchaser/user to whom delivered. ANY SUCH ASSIGNMENT OR TRANSFER SHALL VOID THE WARRANTIES HEREIN AND SHALL VOID ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR LABOR COVERAGE FOR COMPONENT FAILURE OR OTHER THE WARRANTY PACKET PROVIDED WITH THE UNIT. Falcon Equipment will not be held responsible for the following external factors: ALTERATION, NEGLIGENCE, ABUSE, MISUSE, ACCIDENT, DAMAGE DURING TRANSIT OR INSTALLATION, FIRE, FLOOD, ACTS OF GOD, OR IMPROPER ELECTRICAL CONNECTIONS. FALCON EQUIPMENT IS NOT RESPONSIBLE FOR THE REPAIR OR REPLACEMENT OF FAILED OR DAMAGED COMPONENTS RESULTING FROM ELECTRICAL POWER FAILURE, THE USE OF EXTENSION CORDS, LOW VOLTAGE, OR VOLTAGE DROPS TO THE UNIT. NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE; THE FOREGOING WARRANTIES ARE EXCLUSIVE AND EXPRESSLY GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED, IMPLIED OR STATUTORY. THERE ARE NO WARRANTIES, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

All coverage provided within this warranty is applicable only to the Continental United States, not including Alaska and Hawaii or US Territories

for any warranty claims made on products sold or used outside the forty-eight states of the United States.

The extended warranty period specific to each Falcon Equipment product applies to all units sold by Falcon Equipment starting as of September 1, 2018.

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